

To: FRRS Board of Directors  
From: Paul Finnegan, Crew Caller  
Re: Crew Caller Report: Year-to-Date Passenger Train & Year-to-Date Crew Reports  
Date: July 9, 2018

This season the Operating Department began using an enhanced online Conductor Report tool that collects additional metrics to help the FRRS manage our train operations. Two new reports are now available using the database maintained by the online tools.

Both reports were designed to show year-to-date information, so they will be most useful at the end of the operating season to help plan the next season's schedule. To give the FRRS Board a preview of the new reports, I have run them and included them in the reports provided for the July meeting.

The "Passenger Train Report" shows the number of passengers per train and various summary statistics and graphs to help us understand visitor train-ride behavior. Colors are used to highlight Saturday, Sunday and Holiday trains. A critical statistic is the number of "Zero Passenger Trains" that show scheduled train times that had no riders. This statistic is slightly different from the "Trains Annulled" statistic since if we have student crewmembers we sometimes run even if we have no passengers. That way crew members get experience and service time, but there were no revenue passengers. The report includes graphs to help us visualize the data.

The "Year to Date Crew Report" summarizes, and then details, the service records for the Operating Department volunteers for the year. This report includes both passenger and yard operations.

After reviewing the reports, if you have questions or suggestions, please do not hesitate to contact me.