

To: FRRS Board of Directors  
From: Paul Finnegan, Webmaster  
Re: Museum Web Page  
Date: November 8, 2023

## ***Mailtrain***

We continue to have society members and the public signup on our “*WPRM News*” email distribution list on Mailtrain. We now have 484 active email addresses on the list. Last month we had 480, so we had a net increase of 4 subscribers this month. One person unsubscribe this month.

## ***Plumas-Sierra Telecommunications Outage***

We use Plumas-Sierra Telecommunications as our internet provider at the museum. We received the following from PST Customer Service on Monday, November 6, at 2:18 PM:

Plumas-Sierra’s Telecommunications electronic system controlling our internet service was cyber-attacked Friday night, causing a disruption in service to all our customers. We worked the entire weekend to identify the problem, remedy it, and restore service. We are working with the appropriate government authorities to identify the attacker, but we cannot provide further information at this time.

Service to all residential customers has been restored. If you are still without service, please try power cycling your modem and router. If after rebooting your equipment, you are still without service, please call technical support at (888) 246-0047 for Fiber, Wireless, and Satellite services and (844) 259-1439 for Coax services.

Again, we understand the impact this outage has had on the communities we serve and do not take that lightly. We will provide more details regarding the outage as we have them. Thank you to our customers for your patience and to our crews who worked day and night over the weekend to restore service as quickly as possible.

From the log files on our systems, the museum was impacted:

- service went down at 18:22:08 PDT and came back up at 23:06:45 PDT on Friday 11/3/23
- went down again at 02:59:12 PDT and came back up at 03:00:04 on Saturday 11/4/23

## ***General Items***

10/12/23 – Posted Gumba's Pizza - Village Baker Fundraiser Sunday, October 15th, 2023 on home and web pages.

10/13/23 – Updated [Headlight Master Index](#) to include issue #56. It now has 2,792 entries.

10/13/23 – Posted October FRRS Board of Directors meeting material.

10/15/23 – Removed Gumba's Pizza - Village Baker Fundraiser notice.

10/18/23 – Posted three photos from Greg Elems to the [Around the Museum 2023 gallery](#).

10/20/23 – Per request from Eugene Vicknair, sent out Mailtrain email blast to 60 members of the FRRS/WPRM Volunteer email list asking for help for Pumpkin Express event.

10/21/23 – Created [Pumpkin Express 2023 Gallery](#).

10/22/23 – Added 1 photo from Greg Elems to the Pumpkin Express 2023 Gallery.

10/26/23 – Added photos from Greg Elems and Michael Clawson to Pumpkin Express 2023 Gallery.

10/26/23 – Added photos from Greg Elems to the [Around the Museum 2023 gallery](#).

- 10/27/23 – Posted video from Michael Clawson of [Pumpkin Express on 10/21/23](#).
- 10/28/23 – Added 5 photos from Sue Swanton to [WP 106 History gallery](#).
- 10/29/23 – Added 3 photos from Greg Elems to [Pumpkin Patch Express 2023 gallery](#).
- 10/30/23 – Removed Pumpkin Express and added Santa Train promotions.
- 11/3/23 – Published [Santa Trains 2023 Promo Video](#).
- 11/7/23 – Updated [Entrance](#) and [Museum Store](#) Screenly systems' upcoming events slides to remove Pumpkin Express 2023 event.