

Date: Nov. 6, 2017

## **General Superintendents Report**

I would like to take the time to THANK each and every member who volunteered for the Pumpkin trains. This year's Pumpkin trains was a great success. A lot of time and effort went into this operation by many of you.

Now things are under way for the Santa trains. Work has already started to get them ready for the Christmas Season.

As I reported in my last report, Mr. Rick Gruninger has tended his resignation as the Superintendent of Operations, RAL Coordinator and the Sleeper Coordinator.

I am glad to report that Mr. Loren Ross has accepted my invitation to become the Superintendent of Operations. Some of you may be aware that Loren held the position some years ago and since his time now allows him to return, I would expect that all of us give him our support.

Loren has placed Ethan Doty as RAL Scheduler and the Museum Store will continue to support all the RAL functions.

As for the Sleeper Coordinator, I will be looking for a replacement person to handle that duty. Currently, I will assume the position until a volunteer can be found.

## WORKING GROUP

The working group has started meeting again. Loren Ross will be joining us in these meetings.

Other Items that Need Attention:

I brought up this items in the last Board Meeting and most of them will be discussed with the Superintendent of Operations and within the Working Group Meetings to be addressed.

- There are no Docents and/or Greeters to meet visitors and guide or give them information
- No one is telling train ride customers that the tickets are good all day on all train rides
- Conductors do not interact with visitors (This will be addressed in crew training in 2018)
- Railroad Days (event placed on calendar) and notes about Thursday (Switching to get ready) Friday (Train Rides) Saturday (Train Rides) (Free Admission) Sunday (Train Rides) (Free Admission)
- Filming at museum Safety Tailboard Release of Liability Forms Safety Officer present
- The topic if we have an outside group in the property (e.g. a TV film Crew) there is an identified FRRS member who acts as Safety Officer.

As always, there as so many volunteers that help around the museum all the time and I would be remised if I did not say thank you to all of you. I may have missed some specifically by name, however all of your help is greatly appreciated.

Kerry Cochran Director, General Superintendent.