

FEATHER RIVER RAIL SOCIETY

DATE: December 2023
ITEM: Museum Store
FROM: Eugene Vicknair

The 2024 Historical Photo Calendar arrived just after Thanksgiving and has been selling. Ann sent several out immediately after the holiday.

We also set up a holiday discount on the Museum Online Store and this prompted a number of sales. In the last 3 weeks we have done about \$1,500 in online store sales.

First day of Santa Train the store did pretty well. Hoping for some good numbers for the two following weekends, plus we will be extending the online discount. Would like to get inventory done in January 2024. We will start restocking in March – April 2024 for the new season and have some new products in the pipeline, including more Zephyr materials.

Janet and I along with Ann are going to work with Kerry to get the Keddie Wye layout into the store soon and have it become part of the store experience for 2024.

WALL HEATERS

It was reported to me that the new wall heaters were not working. I was able to get Ed Powell to come by last Saturday and he reported that the programming was all screwed up, in his opinion due to people messing with the controllers. I received several reports of persons who have just started messing with the controllers and randomly resetting the HVAC units. Ed found, for instance, that while one unit was trying to put out heat, it had been locked into AC mode. We also noted that the fans are now running very low in heat mode. Ed is researching to discover what may have caused that and is hoping to fix soon.

The controllers are now being locked in the cash drawer. **IF YOU ARE NOT STORE STAFF or MUSEUM MANAGEMENT, DO NOT MESS WITH THE HVAC UNITS.** If you need to review the instructions for how they operate, let me know.

UNAUTHORIZED PESONS BEHIND COUNTER

I had hoped to not have to resort to this, but there have been too many incidents this year where unauthorized volunteers have been hanging out or messing around behind the counter. Please note that we handle money, purchaser information, inventory documents and other business and financial materials behind that counter and in the computer. Being behind the counter is reserved for Store Staff, Store Management, FRRS officers who have management reasons to be working behind the counter and specific persons authorized by Store Management to perform specific tasks that require them to be behind the counter. Beyond those people, **NO ONE SHOULD BE BEHIND THE COUNTER.** Janet and I will no longer give any grace on this, but will start ejecting people from the area. We don't care why you are back there, you will be escorted out unless you are an authorized person.